

<b>DAY 1 – July 4, 2018</b>	
<b>8.00am</b>	<b>Registration</b>
<b>9.00am</b>	<b>Assemble</b>
<b>9.30am</b>	Inauguration <ul style="list-style-type: none"> <li>• Lighting of Lamp</li> <li>• Welcome Address</li> <li>• Inaugural Address by Chief Guest Hon’ble Minister- John Amaratunga</li> <li>• Keynote Speech</li> </ul>
<b>10.30am to 11.15am</b>	<b>Session I.I: Raising the Revenue Graph: Symposium</b> Session Co-ordinator: Ruvini Ranasooriya Consultant- Housekeeping for Sri Lanka Resorts, Cinnamon Hotels and Resorts, Sri Lanka
	<p>General Managers express their views on expectations of the working of the Housekeeping department and its role in improving business. They deliberate on the roadmap leading to rising revenues and housekeepers’ growth to Professional ‘Intrapreneurs’.</p> <p>Chairperson:            Jayantissa Kehelpannala            Executive Vice President, John Keells Hotels PLC</p> <p>The areas of focus include:</p> <ul style="list-style-type: none"> <li>• Modern Housekeeping              Harikesha Wijesekara              General Manager, Mandarin Colombo, Sri Lanka</li> <li>• Intelligent Procurement              Elton Hurtis,              General Manager, Marriott Resort Weligama Bay, Sri Lanka</li> <li>• Systems Customization              Ahmed Siaar              General Manager, Fushifaru Resort, Maldives</li> <li>• Systems Customization              Lankesha Ponnampereuma              General Manager, Hikka Tranz By Cinnamon</li> <li>• Training              Ranjit Shankar              General Manager, Vivanta by Taj, Bentota, Sri Lanka</li> </ul>
<b>11.15am to 11.30am</b>	Tea Break

<b>11.30am to 12.15pm</b>	<b>Session I.II: Challenging Challenges in Housekeeping: Interactive Forum</b> Sonia Mital General Manager- Housekeeping INOX Leisure Limited
	Four groups of Housekeepers challenge the interpretations of the General Managers in the making of Professional 'Intrapreneurs'. The discussion reflects the challenges that are faced in the functioning of the Housekeeping department and the assistance they require from the management. Association Heads will act as Group Representatives.
<b>12.20pm to 12.30pm</b>	Take the Challenge 1
<b>12.30pm to 1.20pm</b>	<b>Session II: Linen Logic – Quality &amp; Trends</b> Session Co-ordinator: Akash Dharamsey Director, ADD Laundry Concepts Pvt. Ltd.
	<b>Session II.I: Linen and Laundry : Presentation</b>
	Presentation 1: Understanding Linen Quality Ujithe Gunasekera Head Research & Development, Celcius Solutions Ltd, Sri Lanka Presentation 2: New Laundry Technology for the Next Decade Akash Dharamsey Director, ADD Laundry Concepts Pvt. Ltd., India
	<b>Session II.II: Current Trends in Laundry: Dialogue</b>
<b>1.20pm to 1.30pm</b>	Moments of Mirth
<b>1.30pm to 2.30pm</b>	Lunch Break
<b>2.30pm to 2.40pm</b>	Take the Challenge 3
<b>2.40pm to 3.00pm</b>	Live Demo
<b>3.00pm to 3.15pm</b>	Tea Break
<b>3.15pm to 5.30pm</b>	<b>Speed Dating - B2B Meetings</b>
<b>5.30pm</b>	Photo Session

<b>Awards Night. Dress Code: (Traditional Wear)</b>	
<b>7.00pm onwards</b>	3 <sup>rd</sup> Edition of Uniforms - A Corporate Fashion Statement
	Felicitation
	AHA awards – Grand Finale
	Cocktail Dinner

Day 2 – July 5, 2018	
9.00am to 9.20am	Starting the Day
9.20am to 9.30am	Take the Challenge 4
9.30am to 12.30pm	<b>Session III: Targeting Training Needs</b>
	<p>OPENING TALK</p> <ul style="list-style-type: none"> <li>• Process • People • People-to-People <ul style="list-style-type: none"> <li>• Work Study Exercise</li> </ul> </li> </ul> <p><b>PROCESS</b></p> <p>Amal Nanayakkara Independent Human Resource Consultant, Sri Lanka</p> <ul style="list-style-type: none"> <li>• Creating Relevant SOPs: Presentation &amp; Activity</li> </ul> <p><b>PEOPLE</b></p> <p>The Human Asset – A Film Anupama Deshmukh Independent Housekeeping Trainer and Consultant, India</p> <ul style="list-style-type: none"> <li>• Creating Impressions</li> </ul> <p>Grooming vs Attitude: Debate</p> <ul style="list-style-type: none"> <li>- Mubitana Siba Executive Housekeeper, Kurumba, Maldives</li> <li>- Saravan Kumaran Director-Housekeeping, Oakwood Residence Kapil, India</li> <li>- Nedra Wickremesinghe Executive Director, Arden Institute Pvt.Ltd., Sri Lanka</li> <li>- Ekaterine Kvirikashvili Executive Housekeeper, Champa Central Hotel, Maldives</li> </ul>
11.00am to 11.15am	Tea Break
11.15am to 12.00pm	<p><b>PEOPLE-to-PEOPLE</b></p> <p>A Case Study on Front Office-Housekeeping-Engineering Co-ordination: Role Play</p> <ul style="list-style-type: none"> <li>• Participant Interaction</li> </ul>
12.00pm to 12.30pm	Activity
12.35pm to 12.45pm	Take the Challenge 5
12.45pm to 1.30pm	<b>Session IV: 'I, ME, and MY ROOM'- Configuring Aesthetics to Guest Requirements</b>
	<p>Hirante Welandawe, Managing Director, H W Architects Pvt.Ltd., Sri Lanka</p> <ul style="list-style-type: none"> <li>• Presentation and Activity: The correct use of Colour Schemes and Furniture Arrangement to create the necessary ambience in a Guest Room.</li> </ul>

	<p>Shanez Wijesinghe  Asst. VP, Brand Quality Assurance, Cinnamon Hotels &amp; Resorts, Sri Lanka  Hirante Welandawe,  Managing Director, H W Architects Pvt.Ltd., Sri Lanka</p> <ul style="list-style-type: none"> <li>• Dialogue  Aligning décor of guest rooms with brand standards</li> </ul>
<b>1.30pm to 2.30pm</b>	Lunch Break
<b>2.30pm to 2.40pm</b>	Take the Challenge 6
<b>2.40pm to 3.10pm</b>	<b>Session V: Tomorrow is Now – Seize the Power!</b>
	<ul style="list-style-type: none"> <li>• Technology Trends: A Presentation  Aval Sethi,  Founder and Chief Executive – Protaiga Business Solutions Pvt. Ltd.,  India</li> </ul>
<b>3.10pm to 3.30pm</b>	<b>Closing Ceremony</b>
	<ul style="list-style-type: none"> <li>• ‘Mirror Image: Reality Bites’  Prabhat Shukla  Executive Housekeeper, Intercontinental Doha The City &amp;  Intercontinental Residence Suites Doha The City</li> <li>• Vote of Thanks</li> </ul>